

Boston Water and Sewer Commission

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Attention Customers

BWSC will conduct a Water Main Flushing in the Hyde Park, West Roxbury, Brook Farm Road and Roslindale areas.

What is happening?

The Boston Water and Sewer Commission (BWSC) will conduct a Water Main Flushing Program in Hyde Park, West Roxbury, Brook Farm Road and Roslindale areas starting April 9, 2017 and continuing through May 28, 2017. Flushing of water mains serving these areas will be conducted between the hours of 10 PM – 6 AM. The program will be completed in phases to minimize any potential impacts to water quality and service. Water mains will be flushed by releasing water from selected hydrants in the Boston area.

What are the benefits of flushing water mains?

Water main flushing is an effective method of improving drinking water quality and is an integral component of a water utility's distribution system maintenance program.

Are there any short-term adverse impacts from water main flushing?

Water main flushing can cause temporary reductions in water pressure and discolored water from increased levels of dissolved iron. Discolored water due to increased levels of dissolved iron may not be aesthetically pleasing, but according to the federal Environmental Protection Agency (EPA), it is not a public health threat. BWSC is making every effort to minimize potential impacts from the program and will closely monitor water quality and water pressure while flushing mains.

Should BWSC customers take special precautions?

In general, BWSC customers do not have to take any special precautions. However, some customers, such as hospital and medical facilities, and businesses that use water in their manufacturing or cleaning process, may want to more closely monitor their water quality and water pressure while the BWSC's flushing program is underway.

Who can I contact for more information?

If you have questions or concerns regarding the Water Main Flushing Program please contact BWSC's Community Relations Department at (617) 989-7000 Monday through Friday between the hours of 8:00 AM – 5:00 PM.

If you experience a problem in the evening while BWSC is conducting its Water Main Flushing Program please contact BWSC's Night Operations Manager at (617) 989 -7278. To learn more, visit us online @ www.bwsc.org.