

## Free of Charge

Effective January 1, 2023 eligible property owners who participate in this program can have the replacement work completed at no cost.

## How to Apply

To apply, call the Lead Hotline at 617-989-7888. Your property will be reviewed. Once the cost is determined, you may enroll, if eligible. The replacement work is generally performed weekdays and is subject to availability.

## Additional Information

For more information, call the Lead Hotline at 617-989-7888.

## Supplemental Information

Boston Public Health Commission  
www.bphc.org  
617-534-5395

Department of Environmental Protection  
www.mass.gov/eea/agencies/massdep/water/  
E-mail: Program.Director-DWP@state.ma.us  
617-292-5770

Environmental Protection Agency  
www.epa.gov/lead  
1-800-424-LEAD (5323)

Massachusetts Water Resources Authority  
www.mwra.com  
617-242-LEAD (5323)

This report contains very important information about your drinking water. Please translate it, or speak with someone who understands it.

Si usted desea obtener una copia de este reporte en español, llámenos al teléfono 617-788-1190.

La relazione contiene importanti informazioni sulla qualità dell'acqua della Comunità. Tra-durlo o parlane con un amico che lo comprenda.

O relatório contém informações importantes sobre a qualidade da água da comunidade. Tra-duza-o ou peça a alguém que o ajude a entendê-lo melhor.

Sprawozdanie zawiera ważne informacje na temat jakości wody w Twojej miejscowości. Poproś kogoś o przelumnaczenie go lub porozmawiaj z osobą która je dobrze rozumie.

يحتوي هذا التقرير على معلومات هامة عن نوعية ماء الشرب في منطقتك. يرجى ترجمته، أو ابحت التقرير مع صديق لك يفهم هذه المعلومات جيداً.

Η κατορθέν αναφορά παρουσιάζει σπουδαίες πληροφορίες για το ποσμο νερο σας. Πρακακλώ να το μεταφρασετε ή να το σζολειασετε με καποιον που το καταλαβαινει απολητας.

Im Bericht steht wichtige Information über die Qualität des Wassers Ihrer Gemeinschaft. Der Bericht soll übersetzt werden, oder sprechen Sie mit einem Freund, der ihn gut versteht.

这份报告中有些重要的信息，讲到关于您所在社区的水的品质。请您找人翻译一下，或者请能看得懂这份报告的朋友给您解释一下。

この資料には、あなたの飲料水についての大切な情報が書かれています。内容をよく理解するために、日本語に翻訳して読むか説明を受けてください。

इस रिपोर्ट में "पीने के पानी" के विषय पर बहुत जरूरी जानकारी दी गई है। कृपया इसका अनुवाद कीजिये, या किसी जानकार से इस बारे में पूछिये।

របាយការណ៍នេះមានព័ត៌មានសំខាន់ៗ ទំនំពីទឹកបរិស្ថាន ។ សូមបកប្រែ ឬពិគ្រោះជាមួយអ្នកដែលមើលយល់ របាយការណ៍នេះ ។

이 보고서에는 귀하가 거주하는 지역의 수질에 관한 중요한 정보가 들어 있습니다. 이것을 번역하거나 충분히 이해하시는 친구와 상의하십시오.

Bản báo cáo có ghi những chi tiết quan trọng về phẩm chất nước trong cộng đồng quý vị. Hãy nhờ người thông thạo dịch, hoặc hỏi một người bạn biết rõ về vấn đề này.

Ce rapport contient des informations importantes à propos de votre eau potable. Demander à quelqu'un de traduire ces informations pour vous ou discuter avec une personne qui comprend ces informations.

**Boston Water and Sewer Commission**  
980 Harrison Avenue  
Boston, MA 02119-2540  
www.bwsc.org  
**Lead Hotline 617-989-7888**

Michelle Wu  
Mayor, City of Boston

Henry F. Vitale, CPA  
Executive Director/Treasurer



Let's Protect Boston's Waterways



# The No Cost Private Lead Replacement Incentive Program



## Lead and Your Health

Excessive amounts of lead in the body can present health risks. The greatest risks are to young children and pregnant women. Exceedance of regulated values can slow down mental and physical development in children.

## Why Replace a Lead Service?

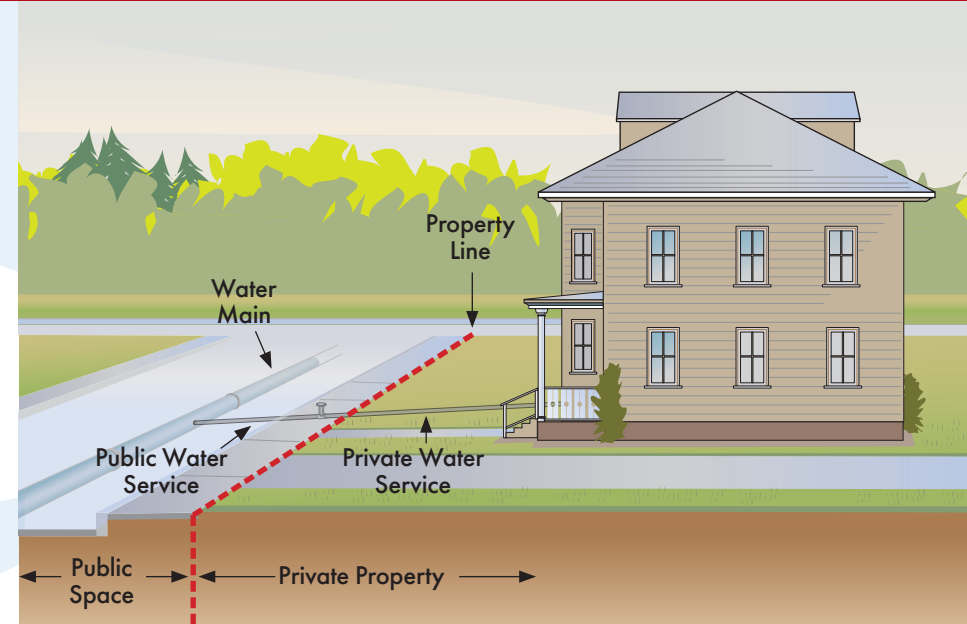
Lead generally is not present in source water but can enter the tap water through corrosion of plumbing materials. Prior to 1950, lead was used for exterior plumbing connections and can be found in older buildings. If the water service line at your property is made of lead, you are encouraged to participate in this program to replace it free of charge and protect the health of occupants in the building.

## What Can I Do to Reduce the Risk?

- ▶ **Replace your private lead water service.**
- ▶ Put a bottle of water in the refrigerator at night for early morning use.
- ▶ Use only cold water for drinking and cooking. Before drinking, flush the water system by running the tap until the water is cold to the touch, especially if you have not used the water for a few hours. The longer water remains standing in a lead pipe, the greater the chance lead can leach into the water.

## What Is a Private Water Service?

It is the portion of the water service pipe running from the property line into the building. This pipe may be made of lead. The removal of any portion of a lead service in the public way is fully funded by the Commission. Removal of all lead services is the ultimate goal .



## Help Us Get The Lead Out

Private water service connections are the responsibility of property owners. Now is the time for property owners to take advantage of the Lead Replacement Program and have Boston Water and Sewer Commission remove your lead water service connection from your property free of charge.

## Who Is Eligible?

Boston property owners are eligible to participate in the Lead Replacement Incentive Program if all of the following conditions are met:

- ▶ The property is served by a two-inch or smaller water service pipe, which contains lead.
- ▶ The water and sewer account for the property is active and not delinquent.
- ▶ The property owner agrees to have the work done by BWSC.

BWSC reserves the right to determine eligibility of a property.